

SeniorPreferred / MedicareSelect Provider Directory

Blue Cross Blue Shield of Arizona (BCBSAZ) publishes this provider directory as a reference source for its subscribers. At the time of printing, BCBSAZ attempted to include the name, address and telephone number of all providers who contracted with BCBSAZ. To the best of BCBSAZ's knowledge, the information is/was accurate. In order to avoid an increased share of your medical expense for using a non-Senior Preferred provider, we urge you to confirm your provider's status with Senior Preferred prior to your visit. You can contact the provider directly, call BCBSAZ at (602) 864-4400 or (800) 232-2345 or visit our website at azblue.com. The providers listed in this directory are independent contractors and not employees, agents, partners or representatives of BCBSAZ. The independent providers have an agreement with BCBSAZ dealing with reimbursement methodology and administrative policy. Each provider exercises independent medical judgment with regard to care and treatment provided to each subscriber. BCBSAZ makes benefit determinations, not medical decisions. BCBSAZ does not interfere with the doctor-patient relationship.

BCBSAZ is not representing or warranting to its subscribers the degree of skill, the quality of care, or the type or quantity of health care services, which may be provided by the providers listed in the directory. In no event shall BCBSAZ be liable to any subscriber or any other individual who may be covered under a subscriber contract for any decision made, action taken, misdiagnosis, or medical malpractice which may occur as a result of treatment provided by any independent contractor in the directory. BCBSAZ has no control over any diagnosis, treatment, care or other services rendered by any provider, and disclaims all liability for any loss or injury to its subscribers or any other individual caused by any provider by reason of negligence, failure to provide treatment or alleged medical malpractice. If you have a complaint concerning a contracted provider, please contact the Blue Cross Blue Shield of Arizona Provider Relations department at P.O. Box 13466, Phoenix, Arizona 85002.

Please remember to present your BCBSAZ identification card whenever you receive services. For information on how BCBSAZ reimburses providers, please read your benefit plan booklet and, if you are insured under a group contract, please read the group disclosure statement provided through your employer.

On-Line Directory

A listing of BCBSAZ providers is available on the internet at azblue.com. Click on "Find A Doctor/Rx", then "Arizona Network". If you are a member, log in to find providers in your network. You can also select "Sr Pref/Medicare Supplement" in the Search A Network field.

Please Note

A "●" next to a provider's name indicates the provider has fulfilled additional training requirements and received certification from the appropriate American or Canadian board.

A "†" next to a providers name indicates that the provider is not accepting new patients.

A "►" next to a providers name indicates that the provider speaks Spanish.

Hours of Operation

Office hours for individual physicians are generally 8:00 a.m. to 5:00 p.m., Monday through Friday, excluding holidays. Please call your provider to verify his or her exact hours. Generally, Emergency Services are available 24 hours a day, seven days a week.

